Customer Success Story: Venture Resorts

CHALLENGES:

▶ Difficulty keeping track of company receipts, employee assignments, and countless other documents and invoices from vendors.

▶ Finding an all in one solution which can scan, extract information and integrate with target Financial/CRM systems.

▶ Creating a flexible system in order to accommodate the company specific business workflow.

USE CASE:

▶ Manage and track company receipts/Invoices - Hub/Spoke model with Neat scanners deployed to all the resort locations - Resort assistants scan the documents and add additional information to the scanned documents. Then the documents get shared to the office manager who handles the weekly/monthly expenses.

▶ Monitor and delegate employee assignments with a homegrown business process using Neat eco-system.

RESULTS:

▶ Efficient expense/spend management process with automated data entry and collaboration.

TESTIMONIALS:

▶ "Our experience thus far with The Neat Company has been nothing less than extremely satisfactory, and we look forward to doing business with them for many years to come."

▶ "They're always willing to mold and innovate their products to better serve our specific needs."

▶ "Their exemplary customer service skills have secured us as loyal customers for life."

Company Name:	Location:	Industry:	Company Size:
Venture Resorts, Inc.	Gatlinburg, TN	Real Estate	51-200 employees